

dentalcare.com CE Online Interactive Course

Procter and Gamble verifies that

Ms. Taylor Yeoman

License Number(s):

Is Awarded 1 Hour(s) of Continuing Education Credit for Successful Completion of:

Guidelines for Effective Patient Conversations

Roger P. Levin, DDS

Method: Self-instructional

AGD Subject Code(s): 550

Upon completion of this course, the dental professional should be able to:

- Understand how guided conversations can improve every patient interaction.
- Identify the obstacles to using scripts in the dental practice.
- Review a sample guided conversation for the new patient phone call and understand what makes it effective.

03/05/2026

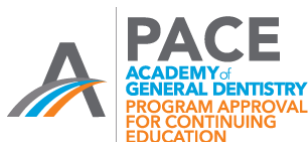
AGD Provider No. 211886; AGD Verification Code: 703030526

California Provider No. 01-3111-24571

CE Broker Publishing No. 20-1248142

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Approved PACE Program Provider



THE PROCTER & GAMBLE COMPANY

Nationally Approved PACE Program Provider for FAGD/MAGD credit.

Approval does not imply acceptance by any regulatory authority or AGD endorsement.

8/1/2021 to 7/31/2027

Provider ID# 211886

AADH Approved Program Provider



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